



Certified Change Agent by H&H

The development in digital use is not only changing industry after industry. It also means that change itself is getting faster. In all organisations change agents are needed who can lead and support change at all levels.

Certified Change Agent by H&H is a training programme for internal change agents who can lead and support change in your organisation.

” Lead and support change

The training runs over four months during which period we meet once a month. Between those sessions the participants work with exercises and tasks within your organisation.

Module 1. Change making and intrapreneurship

- Introduction
- Successful behaviours
- Self-leadership

In the first module we work with understanding why change and intrapreneurship are important and the new demands this places on competence and behaviour. You will gain insight into which behaviours are your main strength based on Hammer & Hanborg's own competence model. We also work so that you understand what motivates you and your values so that you can improve your self-leadership – as you need to lead yourself before you can lead others.

Module 2. Innovation through co-creation

- Workshop methodology
- Conditions for co-operation and creativity
- Introduction to process design

In module two you will learn workshop methodology, gain understanding for the conditions that improve co-operation and creativity and learn the basic elements of process design.

Module 3. Tools for change making innovation

- Design thinking
- Scenario planning

In the third module we focus on creating a toolbox for change and innovation. The starting point is Design Thinking; a method developed at Harvard University. You will learn how to use the method in order to create a structured and iterative change process.

Module 4. Change agent in action

- Pragmatic action plan
- Reflection
- Summary

The last module will help you to create a plan for how you implement what you have learned in practice. This is because real change will only happen when you actually begin implementation – so why not finish this course by taking that first step towards putting these skills into practice.

Get started

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